



# COVID-19 Policy

Coronavirus (COVID-19) Infection Prevention & Control Policy

The Makeup Girl - April 2021

This policy has been devised to keep you and myself as safe as possible and should be read in conjunction with my current Terms & Conditions -

<http://themakeupgirl.co.uk/faqs/>

In the past year due to the Pandemic and series of Lockdowns, I have implemented a number of changes that I would like to make you aware of – I have completed the Corona virus (COVID-19) Infection Prevention and Control course, which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. I have made several changes in the way that I operate that you will notice when I next visit you at your home or venue or if you visit my studio.

I am taking twice weekly lateral flow tests but if I feel ill or have symptoms of COVID-19, I will self-isolate immediately. This may mean that I have to cancel your appointment at short notice. I appreciate that this may be inconvenient, but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again or in the case of being your Wedding day, I will do my best to source another fully insured, professional Makeup Artist for your special day.

For your trial appointment, Wedding day booking or any special occasion booking – your **temperature will be taken using a non-contact digital thermometer**, if your temperature is high unfortunately no makeup will be provided to you.

**If you / anyone in your wedding party or anyone you or they live with feel ill or display any symptoms of COVID-19 – please advise me as soon as possible as I will not be able to visit you or you will not be allowed to attend my home studio.** You will not be charged\* for any bookings that you cancel due to illness.

Pre Wedding trials/special occasion bookings –

**From the 12<sup>th</sup> April – 21<sup>st</sup> June** (this may be relaxed as time goes on in accordance with any updated government guidelines) – **only ONE client is allowed in a room with me at any one time** so please make provisions for the trial to be carried out in a separate well ventilated room. Any additional family/friends cannot be permitted into my workspace, but you can move to another room to show your bridesmaids/mum/other guest the progression of the trial makeup/hair. I will be taking photographs or you are allowed to video call at the end of your session. Please try to limit trial bookings to only two people as a maximum. Should larger parties require trials these may need to be carried out over two or more separate days.

Weddings –

**From the 12<sup>th</sup> April - 21<sup>st</sup> June** (earliest - this may be relaxed as time goes on in accordance with any updated government guidelines) – **A maximum of TWO clients are allowed in a room with me at any one time (this includes photographer or videographer)** where the room for preparation is large and well ventilated. If the room is small only one client will be allowed in a room with me at any one time. You should liaise with your photographer and videographer that staged/portrait photographs will have to be taken once hair and makeup is complete and in an area large enough for your entire bridal party.

All makeup products, makeup tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety between each & every client.

Wherever possible I will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

Please wash your hands on my arrival and prior to your appointment commencing. Please do not touch your face or phone during your treatment. If you do you may need to wash your hands or use sanitizer.

I will understand and not be offended if you wish to wear a facemask or wear disposable gloves during my visit/during your treatment when this is appropriate. When applying makeup obviously you will need to remove your facemask for the time it takes for face makeup to be applied. Please also note that Government Guidelines are that face to face treatment be limited to 25 mins maximum at any one time. I will be following this recommendation and will ask to go out/open windows and get fresh air after 20 mins intervals during close contact (makeup applications)

In accordance with Government Guidelines I will be using personal protective equipment (PPE) during my visit and during your treatment. This will include face shields / facemasks / disposable aprons / disposable gloves where appropriate.

I understand the importance of hand hygiene and I will ensure that I wash my hands in accordance with NHS recommendations before the start of your booking where possible or apply hand sanitiser & may be wearing gloves throughout your booking.

I will try to make your experience as safe, comfortable and enjoyable as possible. If you have any concerns about your booking, please let me know and I will do what I can to satisfy you. Please note that due to these extra hygiene measures your appointment/booking may take a little longer than usual.

All of these procedures have been implemented for your safety and mine. I will continue to take advice from the Government and the NHS regarding safe practice and will amend as necessary keeping you informed at all times.

Thank you for your understanding & I'm really looking forward to seeing you soon.

*Shahnaz Walford*

\*Sickness - you may be asked to provide proof of a positive test if you have to cancel due to Covid-19 infection. This is so that unnecessary cancellations do not occur and as a result loss of income. If this proof cannot be provided then you may be charged for your missed appointment (this applies to trials and occasion makeup sessions, please see terms and conditions for Wedding Day services)